

# The Patford Post



[www.patfordhousepartnership.co.uk](http://www.patfordhousepartnership.co.uk)

## News from Patford House Partnership

### 2016 Merger Update and Future Plans

Some of you may have been aware of discussions we had earlier in 2015 with Northlands Surgery and the possibility of merging the two practices on to the Northlands site. Unfortunately for a variety of reasons, we are not proceeding with this proposed merger at the current time.

Our lease at Patford House does expire in 2016 and, although we have negotiated a short term extension, we will be looking to relocate to a town centre location in the not too distant future. The discussions regarding the planning and financing of this move are

'ongoing' and we will let you know as things develop. At the moment we are hopeful of being able to develop a purpose built medical centre with space to allow hospital consultants to run out-patient clinics and also have the Community Team (district nurses, physios etc) to move to the same building.

We hope to remain in the town centre, within a few hundred yards of our current location. Watch this space!

**Dr Paul Harris, Senior Partner**

### Carers' Christmas Coffee Afternoon

On 16th December, the surgery hosted a Coffee and Mince Pie drop in afternoon for all our carers and their loved ones.

On offer (as well as plenty of coffee and cake!) was information and support from Carers Wiltshire and our Health Trainer together with an opportunity meet other carers living locally.

Many thanks for our Nurse Mandy Watts for arranging this afternoon which was enjoyed by all who attended.



If you are a carer for a friend or family member, please let us know so that we can update your records—and offer you a flu vaccination in the Autumn.

### Patford's new Nurse Practitioner

A warm welcome to our new Nurse Practitioner, Kathy Lenehan. Kathy will be running our minor illness clinics on Mondays and Tuesdays at Patford and will also run Asthma clinics at the surgery.



### Patford on Facebook and Twitter

Remember, you can now keep up to date with

news and announcements from Patford House Partnership by following us on Twitter or Facebook. Easy links to these are available on our website.



**Patford House Surgery**  
8a Patford Street  
Calne  
Wilts SN11 0EF  
Tel: 01249 815407



**Sutton Benger Surgery**  
Chestnut Lane  
Sutton Benger  
Wilts SN15 5RP  
Tel: 01249 720244

### Useful Contacts:

**Out of Hours Care** 111

**Chippenham Hospital**  
Switchboard & Minor Injuries  
Unit 01249 447100

**The Great Western Hospital**  
Swindon 01793 604020

**The Royal United Hospital**  
Bath 01225 428331

## Patient Participation Group: A Message from the Chair

Did you know that a group of patients from Patford House and Sutton Benger surgeries meet every 3 months to discuss issues raised by patients or doctors that affect the quality of the service that you receive?

The group is known as the Patient Participation Group or PPG for short and is made up of patients from both surgeries with a GP and Practice Manager present to answer queries and to listen to any complaints from patients. We would welcome comments from you, good or bad, about your experiences around visiting your surgery.

So please, if you have any comments send them to me, either by email (address below), or direct to the surgery practice manager who will forward them to me.

Look out for the notice boards in the surgeries.

**Howard Marshall, Chair of the PPG**  
howardmarshall@gmail.com

## Online Access to you Medical Record Now Available

Patients are now able to request online access to their medical record. This means that patients can see the 'read coded entries' that have been entered into their medical record from 1st December 2015.



If you are already registered with us for online services and would like to have this additional functionality, please bring in some photographic ID to the surgery (even if you already have online access to appointments and repeat prescriptions). Reception can then arrange this access for you.

If you haven't yet registered for online services, please download a registration form from our website and bring it in to the surgery together with some photo ID. Having online access means you can book routine GP appointments, cancel appointments and order repeat medication 24 hours a day.

## Dementia Awareness—We are Dementia Friends!

In November, all Patford House Partnership staff took part in a Dementia Awareness training session run by the Alzheimer's Society.

This was an opportunity for us all to become 'Dementia Friends' by increasing our awareness and understanding of this disease and

appreciate how small changes can make a big difference to someone suffering with dementia.

Alzheimer's Society's Dementia Friends programme is the biggest ever initiative to change people's perceptions of dementia. It aims to transform the way the nation thinks, acts and talks about the



condition. For more information on becoming a Dementia Friend, visit:

[www.dementiafriends.org.uk](http://www.dementiafriends.org.uk)

## Have you had your Shingles Vaccination?

Anyone aged 70 can have the shingles vaccine on the NHS. You become eligible for the vaccine from the first day of September after your 70th birthday for the following year.

From 1st September 2015, the shingles vaccine will be offered routinely to people aged 70 and, as a catch up, to those aged 78.

You become eligible for the vaccine on the first day of September 2015 after you've turned 70 or 78 and remain so until the last day of August 2016.

In addition, anyone who was eligible for immunisation in the first two years of the programme but has not yet been vaccinated against shingles

remains eligible until their 80th birthday. This includes:

- ✓ people aged 71 and 72 on 1 September 2015
- ✓ people aged 79

**Contact reception to book an appointment!**

## Surgery opening arrangements over Easter

Patford House Surgery and Sutton Benger Surgery will be **closed on Friday 25th March and Monday 28th March**. We will **reopen on Tuesday 29th March**. Please ensure you order any necessary repeat medication in good time. Remember that your request must be received by **Tuesday 22nd March** if your prescription is needed before the holiday weekend.

**Thank you for your cooperation**